



Cruise Ship Captain

ROLE OVERVIEW

Working as the commander in chief of a cruise ship you will be responsible for the health, safety, and wellbeing of all members of your crew and guests onboard.

You will operate and command a vessel used to transport passengers and cargo on oceans, coastal, and inland waters while maintaining supervision and control of the activities of the crew.

To be successful in this position you must not only have strong understanding of the life at sea but also have the necessary leadership skills and abilities to manage a crew of seafarers in a variety of complex environmental conditions. You will also have social duties, which require you to interact with the passengers upon embarkation and disembarkation, providing them with pleasantries throughout their time onboard.

Furthermore, you must have a swath of knowledge of relevant regulations, legislation, and procedures for operating a vessel. This includes compliance with local and international laws, in addition to customs and immigration requirements for international operations.

STRATA LEVEL: 3A – Manager

Also Known as:

- Ship Captain
- Boat Captain
- Charter Boat Captain
- Vessel Captain
- Skipper

Education and Experience:

- High school diploma or equivalent.
- Experience as a fishing vessel deckhand.
- Marine Emergency Duties (MED) certificate.
- Certificates of competency by Transport Canada (Master Mariner, Ship Pilot’s License, Small Vessel Operator Proficiency, Marine First Aid, Professional Radio Operator).

Associated NOC(s):

- **2273** – Deck Officers, Water Transport



TECHNICAL



Meteorological and Hydrological Forecasting

Monitor meteorological and hydrological data to determine and forecast conditions to make informed decisions based on the interpretation of data.

- Uses instruments and secondary data sources to obtain meteorological information prior to taking watch to make informed decisions.
- Uses instruments and secondary data sources to obtain hydrological information prior to taking watch to make informed decisions.
- Maintain a dynamic situational awareness of conditions to determine appropriate course of actions.
- Recognize significant changes to environmental conditions to assess the potential impacts of changes to adjust plans accordingly.
- Immediately alert necessary parties of changes to environmental conditions and plans of action to ensure all parties know active duties.

Chartwork and Pilotage

Uses charts, nautical publications, and instruments to pilot a vessel in and out of harbors or anchorages, along coastlines, and through channels.

- Uses nautical charts to identify navigable areas, shorelines, and non-navigable areas to safely navigate vessel.
- Maintains an up-to-date collection of Canadian nautical publications to use as navigation aids to ensure vessel safety.
- Determines a vessel positioning by using landmarks, navigation aids, and dead reckoning to chart a true course between observed positions.
- Maintains an up-to-date logbook and a record of compass errors to ensure accurate reporting on the progress of the vessel.
- Interprets the effects of wind, current, and tides to calculate the speed between two positions.
- Uses navigable aids and pre-calculations of tidal heights to alter courses when navigating vessel through confined waters.
- Creates a passage plan to determine an efficient route, alternate routes and possible ports of refuge in case of emergency, anticipated weather conditions, the abilities of the crew, the condition of the boat and its equipment, and necessary charts to ensure safe passage of a vessel.



Radar Navigation

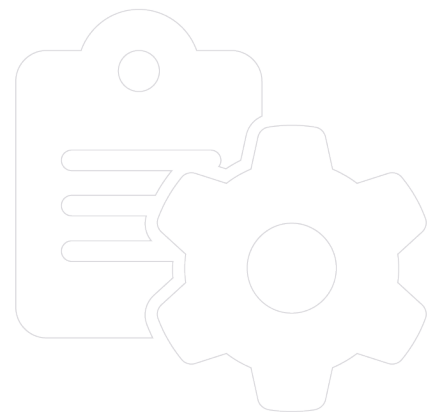
Interprets and analyzes information obtained from radar system to direct and maintain safe navigation of a ship.

- Uses navigation equipment to determine a craft's position fix, course, and speed to safely navigate through an area.
- Accounts for environmental, meteorological, and hydrological conditions to set a craft's course and speed to ensure safe navigation.
- Adjusts controls and inputs variables into radar system to navigate the safe voyage of the vessel.
- Uses parallel indexing techniques where appropriate to minimize cross track distances and maintain a safe distance from shorelines.
- Identifies critical echoes from radar navigation to chart ship through various traffic situations.
- Uses radar systems to detect course and speed changes of other ships to adjust craft's positioning accordingly.

Ship Stability

Takes appropriate measures to stabilize the vessel to ensure the safety of the crew and equipment onboard.

- Applies knowledge of transverse and longitudinal stability principles to assess the stability of the vessel to reduce the risk of capsizing.
- Adjusts the positions of weight onboard to correct unstable and neutral equilibrium to maintain vessel stability.
- Uses pre-calculated operating conditions to ascertain adequate stability to adapt ships stability under conditions of duress.
- Uses displacement and TPI/TPC scales to determine displacement from draft and vice versa.
- Maintains integrity of the hull and superstructures to prevent flooding and capsizing.



Marine Communications

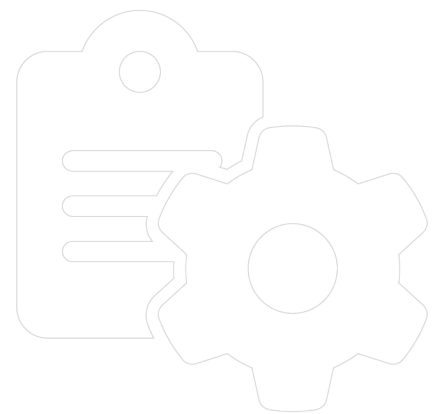
Maintains communications with Vessel Traffic Services to prevent near-misses and ensure marine safety.

- Contacts Vessel Traffic Services to obtain clearance prior to departure or passing through sovereign waters.
- Maintains a listening watch on designated marine high frequency radio channels to communicate with Vessel Traffic Services to receive assistance, information, navigation safety, weather information, or other details pertaining to marine safety.
- Adheres to Vessel Traffic Services instructions to enter port to safely navigate and dock craft.
- Communicates with onshore personnel to coordinate arrival and departure of vessels to safely navigate through marinas.

Passenger Relations

Communicate in a likeable and personable manner to establish relationships with passengers to gain interest and trust to better respond to the individual needs and desires of passengers.

- Oversees the embarking and disembarking of travelers to ensure that safety regulations are followed according to specifications.
- Assists with the guiding of travelers, guest services, and hosting of clients during ecotourism operations.
- Welcome guests in a friendly manner to improve customer experience and promote an environment of inclusion.
- Work towards establishing a rapport with guests and passengers to improve the experience onboard a passenger ship.



PERSONAL AND PROFESSIONAL



Attention to Detail

Delivers a concentrated concern, including monitoring and checking information, organizing tasks and resources efficiently, or all areas involved towards the completion of an objective.

- Provides accurate, consistent information on all pieces of work to ensure reliable results.
- Routinely expresses concern that procedures and standards are followed thoroughly in the completion of a task[s].
- Stays calm under pressure and distress to ensure operation are maintained under situations of duress.
- Applies a concentrated concern to interpreting navigational information to ensure vessel maintains true course.
- Documents incidents or anomalies to monitor issues and correct future actions.

Problem Solving

Identifies problems and uses logic, judgement, and evidence to evaluate alternative scenarios and recommend solutions to achieve a desired goal.

- Identify multiple solutions to solve problems to evaluate success factors to reach an optimal solution.
- Identify the strengths and weaknesses of crew members to effectively allocate tasks.
- Assesses environmental conditions to determine safe navigation passage and evasion from dangerous scenarios.
- Takes an unbiased stance to interpreting new information to solve a problem in an object manner.



Communication

Positively directs outcomes by delivering communication that results in a better understanding of goals and objectives and that capture interest and gain support for immediate action.

- Provides clear instructions, information, and duties to supervised employees to ensure employees clearly understand their position.
- Maintains a clear line of communication in situations of duress to ensure the safety of all crew onboard.
- Understands and applies nautical slang/ship speak when communicating with crew.
- Composes concise and unambiguous messages between shore and vessel to mitigate misunderstandings to ensure marine safety.



LEGAL, REGULATORY, AND POLICY



Regulatory Compliance

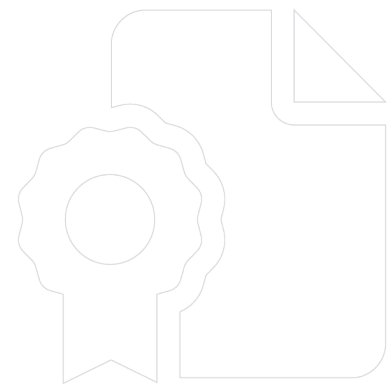
Abides to specific regulations, codes, and legislation within a defined jurisdiction to ensure the health and safety of others.

- Inspects vessel and equipment regularly, accounting for Transport Canada Marine Safety and Security inspection regime, to ensure the regulatory compliance of vessel.
- Studies and analyses different fisheries management approaches, accounting for international treaties and industry norms to analyze fisheries management regulations.
- Monitor and control compliance with legislative requirements while onboard to ensure the safety of life at sea.
- Renews certificates and documents required to be onboard ships to ensure the continued validity of inspected items and equipment.

Navigation Safety

Adheres to the International Regulations for Preventing Collisions at Sea with Canadian Modifications to ensure the safety of vessels and crews while at sea.

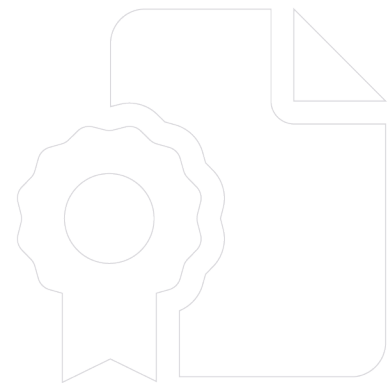
- Demonstrates knowledge of navigational safety, including distress, fog, and maneuvering signals to ensure safe navigation.
- Considers all relevant factors, as describes in the STCW code, to assign watchkeeping duties to officers onboard to maintain a safe navigational watch.
- Provides standing orders and other special instructions, where necessary, to officers to maintain the navigation of the ship.
- Compares compasses and synchronizes repeaters with the officer in charge of navigational watch to determine standard compass error.
- Exchanges information with the navigational watch on navigational procedures, weather conditions, and ship's characteristics to maintain an accurate check on the ships position and movement.
- Makes use of physical landmarks or other visuals to navigate when other navigational aids are not available.



Marine Emergency Duties

Assesses, prepares, and responds to onboard emergency situations to assist in their own or crew's survival and rescue.

- Identifies and applies damages control techniques for various flooding scenarios to prevent capsizing.
- Plans regular safety exercises, drills, or scenarios to maximize safety in potentially dangerous scenarios.
- Develops and implements onboard safety programs in accordance with regulations, standards, and legislation to mitigate potentially dangerous scenarios.
- Applies onboard and practical firefighting training in the event of an emergency to work as a team to extinguish fires.
- Identify muster signals in the event of an emergency to take appropriate measures to ensure the safety of self and crew.
- Operates survival craft equipment in the event of an emergency to ensure the safety of self and crew.
- Administer CPR or first aid to provide help to a sick or injured person until they receive more complete medical treatment.



ENVIRONMENTAL



Marine Pollution Prevention

Takes appropriate precautions and follows procedures to control pollution and byproducts caused by vessel operations to protect the marine environment.

- Takes appropriate precautions to prevent pollution of the marine environment.
- Ensures vessel has the requisite and functional equipment while at sea to mitigate operational pollution.
- Adheres to appropriate legislations and regulations in response to reporting pollution incidents to ensure pollution is addressed.

Sustainable Tourism

Integrates sustainability into all aspects of tourism to conserve and support the local environment, culture, and knowledge to foster an environmental and cultural understanding in visitors.

- Assists with developing educational programmes and resources for individual or guided groups to promote information about an area's environmental and cultural significance.
- Interacts with individuals or groups to promote aspects of ecotourism and sustainability to improve knowledge on an area's environment and culture.
- Educate travellers about making a positive impact and raise awareness of environmental issues to foster sustainable action.
- Uses equipment and resources which have aspects of sustainability integrated into design and practices to promote sustainability through tourism value-chain.
- Adheres to environmental guidelines in a natural area to minimize the human impact on a surrounding area.

